



PATIENT RIGHTS AND RESPONSIBILITIES

STATEMENT OF PATIENT RIGHTS

YOU HAVE THE RIGHT TO:

1. Considerate, respectful care at all times and under all circumstances with recognition of your personal dignity.
 2. Personal and informational privacy, within the law.
 3. Information concerning your diagnosis, treatment and prognosis, to the degree known. (When concern for your health makes it inadvisable to give such information to you, such information is made available to an individual designated by you or to a legally authorized individual.)
 4. Confidentiality of records and disclosures. Except when required by law, you have the right to approve or refuse the release of your medical records.
 5. Receive from your physician information necessary to give informed consent.
 6. The opportunity to participate in decisions involving your health care, unless contraindicated by concerns of your health.
 7. Impartial access to treatment regardless of race, color, sex, national origin, religion, handicap or disability or source of payment for care.
 8. Receive an itemized bill for all services, with explanation, if requested.
 9. Know the identity and professional status of individuals providing service.
 10. Refuse treatment and be informed of consequences of refusing treatment.
 11. Report any comments concerning the quality of services provided to you during the time spent at the facility and to receive fair follow-up on your comments.
 12. Exercise his or her rights without being subjected to discrimination or reprisal.
 13. Be free from all forms of abuse or harassment
 14. For any complaints or grievances you may contact Jeffrey Flynn, Administrator at 212-254-3570, the NYS Department of Health at 800-804-5447, or the Medicare Ombudsman at 800-Medicare
- Facility personnel shall observe these patient rights.

PATIENT RESPONSIBILITIES

YOU ARE RESPONSIBLE FOR:

1. Provision of information: A patient has the responsibility to provide, to the best of his knowledge, accurate and complete information about present complaints, past illnesses, medications and other pertinent facts relating to his health status. A patient is responsible for making it known whether he clearly comprehends a contemplated course of action and what is expected of him.
2. Compliance with Instructions: A patient is responsible for following the treatment plan recommended by his practitioner. This may include following the instructions of nurses and allied health personnel. The patient is responsible for keeping appointments, and when he is not able to do so, notifying the responsible practitioner.
3. Refusal of Treatment: The patient is responsible for his actions if he refuses treatment or does not follow instructions.
4. Charges: The patient is responsible for assuring that the financial obligations of his health care are fulfilled as promptly as possible.
5. Respect and Consideration: The patient is responsible for being considerate of the rights of other patients and personnel and for assisting in the control of noise. The patient is responsible for being respectful of the property of others and of the facility.



**FOR COMPLAINTS TO MEDICARE, CONTACT THE
MEDICARE OMBUDSMAN AT 1-800-MEDICARE OR VISIT**
<http://www.hhs.gov/ocr/privacy/hipaa/understanding/coveridentities/notice.html>